



User Documentation

App Version: Android 1.1.0

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Application Overview

My Security Account is an application designed to run on most Android OS powered devices. This application is designed for users of Residential and Commercial security systems. By providing instant access directly to the security monitoring database, customers have all of their security system's information at their fingertips.

Feature Listing:

- Available for download from the Google Play Store
- Supports both portrait and landscape orientations
- Designed for optimal display on both phones and tablets
- Secure Login – ensures that your data is secure. Login information can be saved so it does not have to be re-entered.
- Account Information – View detailed information about the security system
- Activity History – View all event history including signal activity and alarm related actions
- No Actions – Place the system in 'test' or 'offline' mode and place it back online.
- Contacts – View the contacts that are setup with access to the system.
- Passcodes – View passcodes and their authority levels on the system.
- Zones – View the sensor definitions defined for the system.
- Equipment – View detailed information regarding the system's panel and transmitter
- Quick No Action – Take the system offline for 1 hour with two quick presses

Feature Details & Screenshots

Launching the Application

Once the application has been downloaded from the Google Play Store, it can be started by pressing on the 'My Security Account' icon from the list of installed applications.

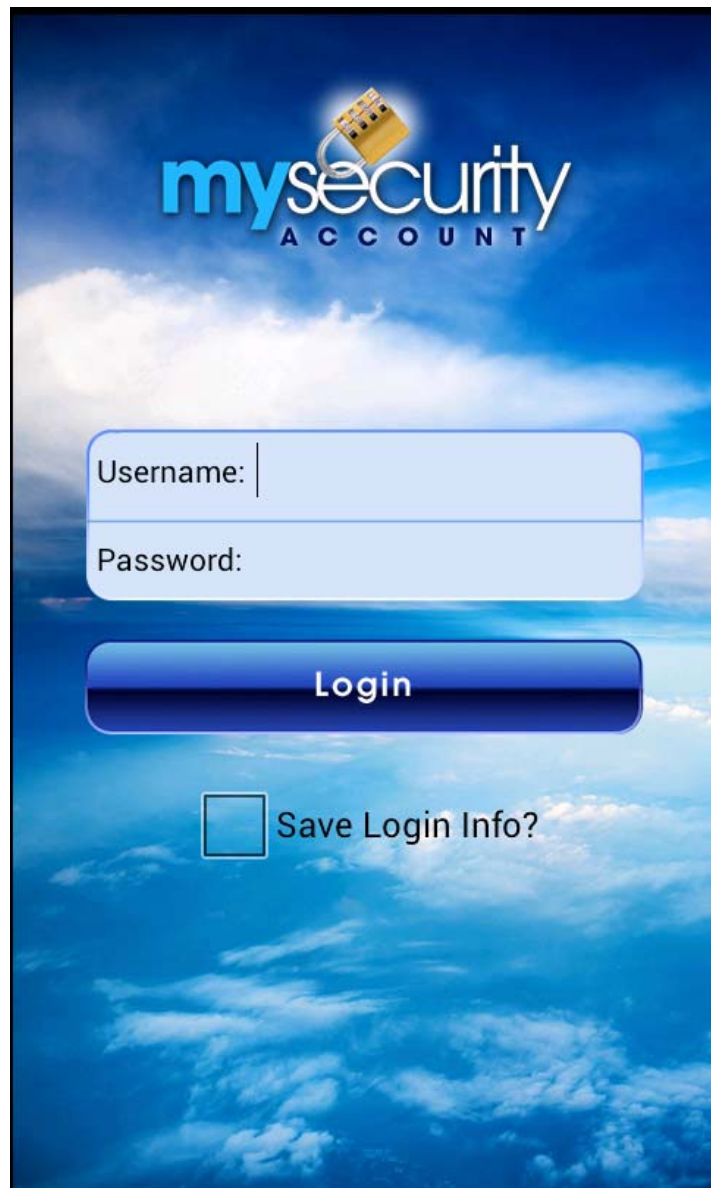


The application fully supports multi-tasking and will run in the background after being started.

Logging In

In order to log in, a valid username and password must be entered. The username is typically the system number (account number). The password can be either a specific contact passcode or a site level passcode.

Login information can be saved for subsequent logins by checking the Save Login Info checkbox.



The image shows a login form for 'mysecurity ACCOUNT'. The background is a blue sky with white clouds. At the top, there is a logo for 'mysecurity ACCOUNT' with a yellow padlock icon. Below the logo are two input fields: 'Username:' and 'Password:'. A blue 'Login' button is positioned below the password field. At the bottom, there is a checkbox labeled 'Save Login Info?'.

mysecurity
ACCOUNT

Username: |

Password:

Login

Save Login Info?

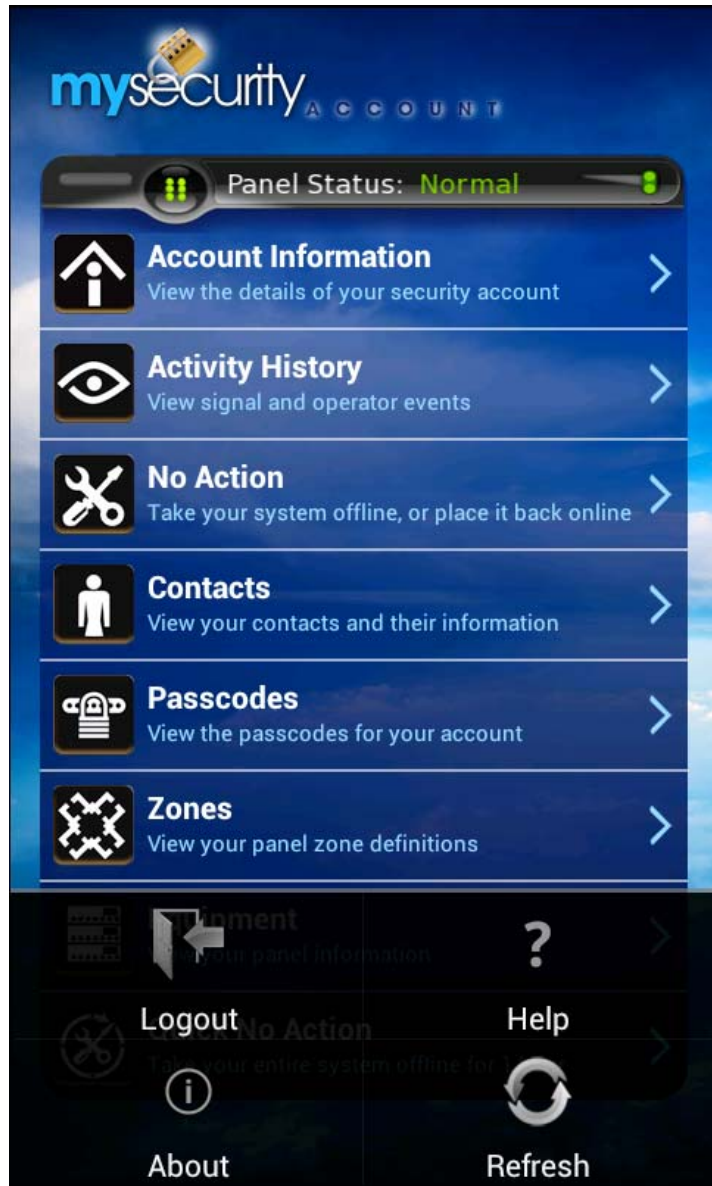
Home Screen

The home screen displays the current system status as well as the menu of available options in the application.



Home Screen Menu

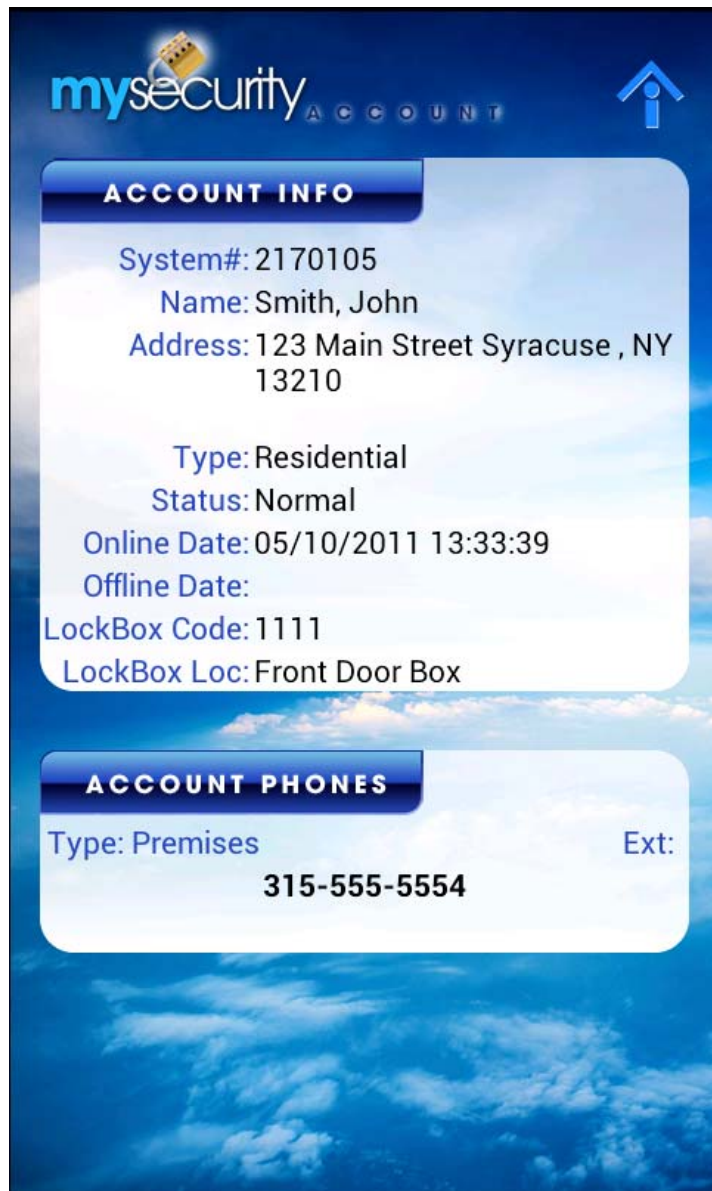
Pressing the menu button on the Android device will present additional options, viewable as a pop-up on the Home Page Menu. This presents options for logging out, a help screen, information about the application, and for refreshing the home screen.



Home Screen Menu Options

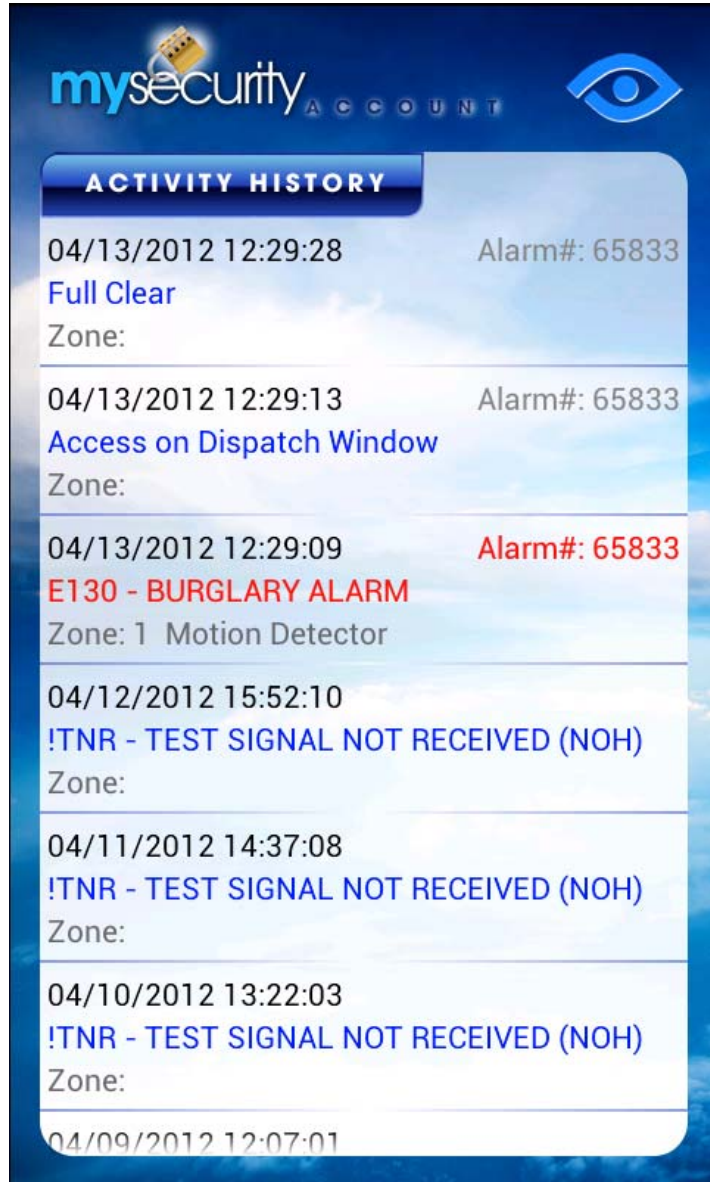
Account Information

The Account Information screen displays the basic account information including name, address, account type, current status, in-service and out-of-service dates, and account phone numbers.



Activity History

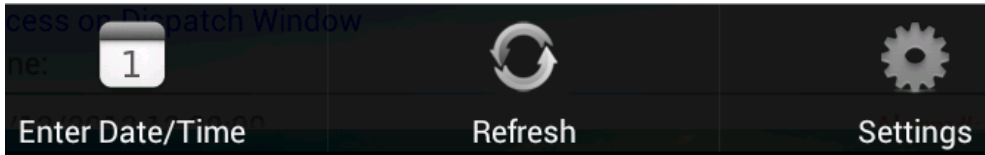
Activity History displays the event history for the system. Pressing on an event will load the event detail screen. Pressing the menu button will present the user with options to refresh, select a date for viewing history, as well as settings. Settings will allow the user to select to see if they want to include operator actions or exclude them so that only signal traffic is displayed.



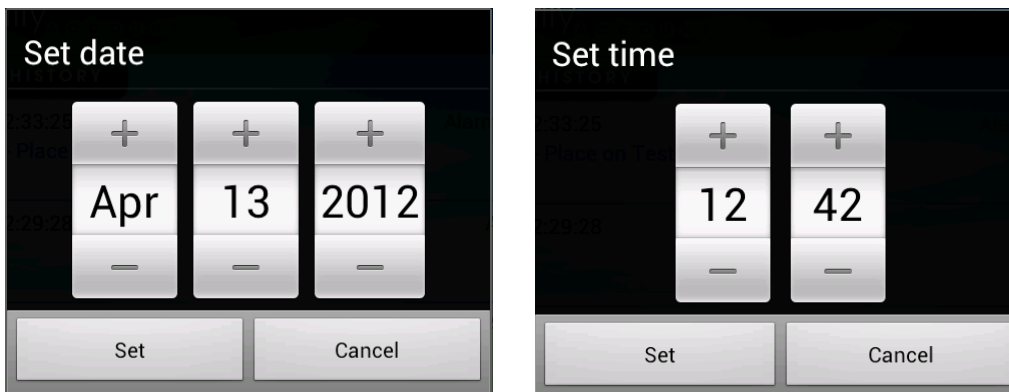
ACTIVITY HISTORY	
04/13/2012 12:29:28	Alarm#: 65833
Full Clear	
Zone:	
04/13/2012 12:29:13	Alarm#: 65833
Access on Dispatch Window	
Zone:	
04/13/2012 12:29:09	Alarm#: 65833
E130 - BURGLARY ALARM	
Zone: 1 Motion Detector	
04/12/2012 15:52:10	
!TNR - TEST SIGNAL NOT RECEIVED (NOH)	
Zone:	
04/11/2012 14:37:08	
!TNR - TEST SIGNAL NOT RECEIVED (NOH)	
Zone:	
04/10/2012 13:22:03	
!TNR - TEST SIGNAL NOT RECEIVED (NOH)	
Zone:	
04/09/2012 12:07:01	

Activity History Menu Options

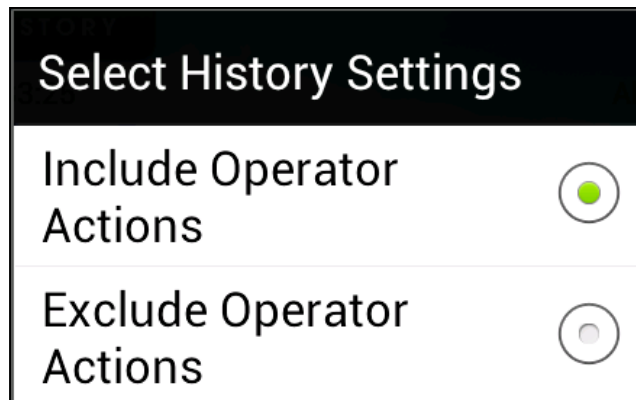
These options are accessed by pressing the menu button on the device.



Pressing the Enter Date/Time menu option will allow the user to enter a date and time to start viewing events from. The history will be presented going back in time from this entry.

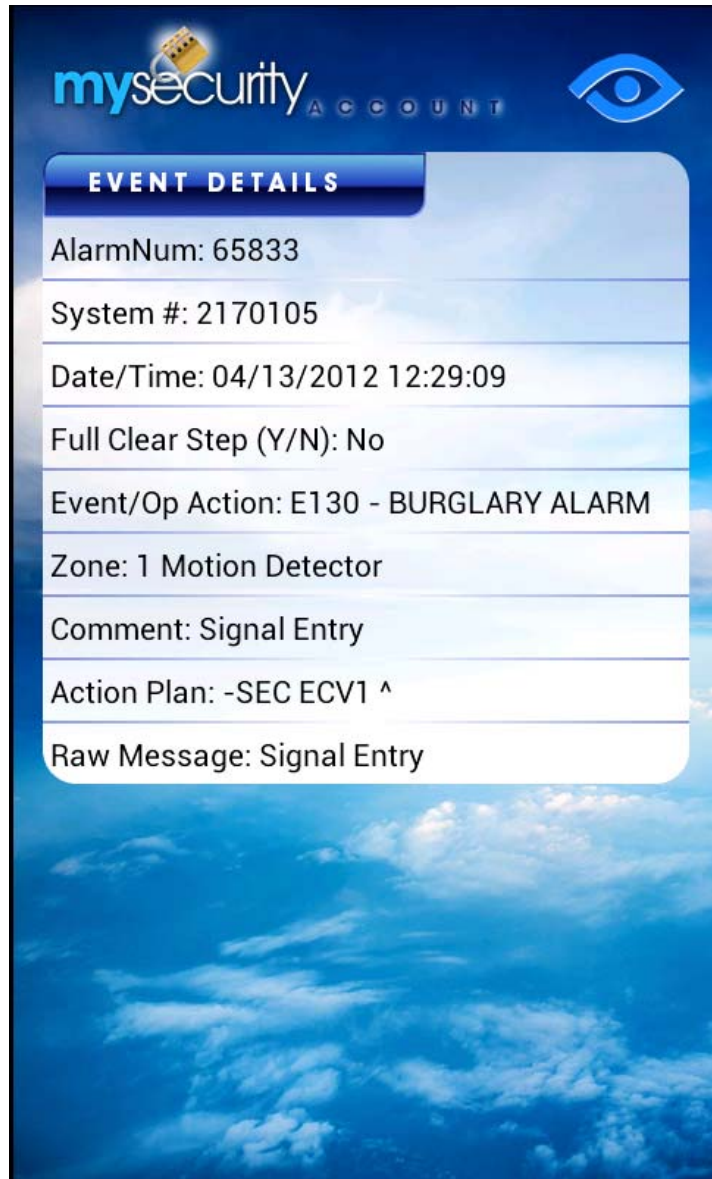


Pressing the settings menu option will allow the user to set the preference of viewing operator actions. These are the actions taken by the monitoring station on alarm events.



Event Detail

Event detail displays all of the information related to a specific history event.



The screenshot displays the 'mysecurity ACCOUNT' interface. At the top left is the 'mysecurity' logo with a padlock icon, and 'ACCOUNT' is written in smaller letters to its right. At the top right is a blue eye icon. Below the header is a dark blue bar with the text 'EVENT DETAILS' in white. The main content area is a white rounded rectangle with a blue border, containing the following event information:

AlarmNum: 65833
System #: 2170105
Date/Time: 04/13/2012 12:29:09
Full Clear Step (Y/N): No
Event/Op Action: E130 - BURGLARY ALARM
Zone: 1 Motion Detector
Comment: Signal Entry
Action Plan: -SEC ECV1 ^
Raw Message: Signal Entry

No Action

No Action allows the user to place the system on test, or in a standby state. If any signals are received by the monitoring station while the system is on No Action, then alarms will not be created in the system and operators will not take action on them. This screen will list any existing No Actions, allow the user to delete them, or enter a new No Action.



The screenshot displays the 'mysecurity ACCOUNT' interface. At the top left is the 'mysecurity ACCOUNT' logo, and at the top right is a blue wrench and screwdriver icon. Below the logo is a blue header bar with the text 'NO ACTIONS'. The main content area shows details for a specific No Action entry: StartDate: 04/13/2012 12:33:00, End Date: 04/13/2012 13:33:00, System#: 2170105, Category: No Action 1 Hour, Type: All, Details: Sched Date: 04/13/2012 12:33:00, and Who: Smith, John. To the right of the StartDate and End Date are the labels 'Recur: N' and 'Adv: N'. Below the details is a large blue button labeled 'Delete'. At the bottom of the screen, there is a blue header bar with the text 'ENTER NEW NO ACTION' and a large blue button labeled 'PRESS TO ENTER NEW'.

Entering a New No Action

The user will have to select the duration of the No Action, or the Live Test that they want to enter. When an account is on Live Test, alarms will be created from signals that are received and operators at the monitoring station will read a script back to the user. A Live Test is primarily used for testing two-way voice systems.

Select No Action Time

No Action 1 Hour

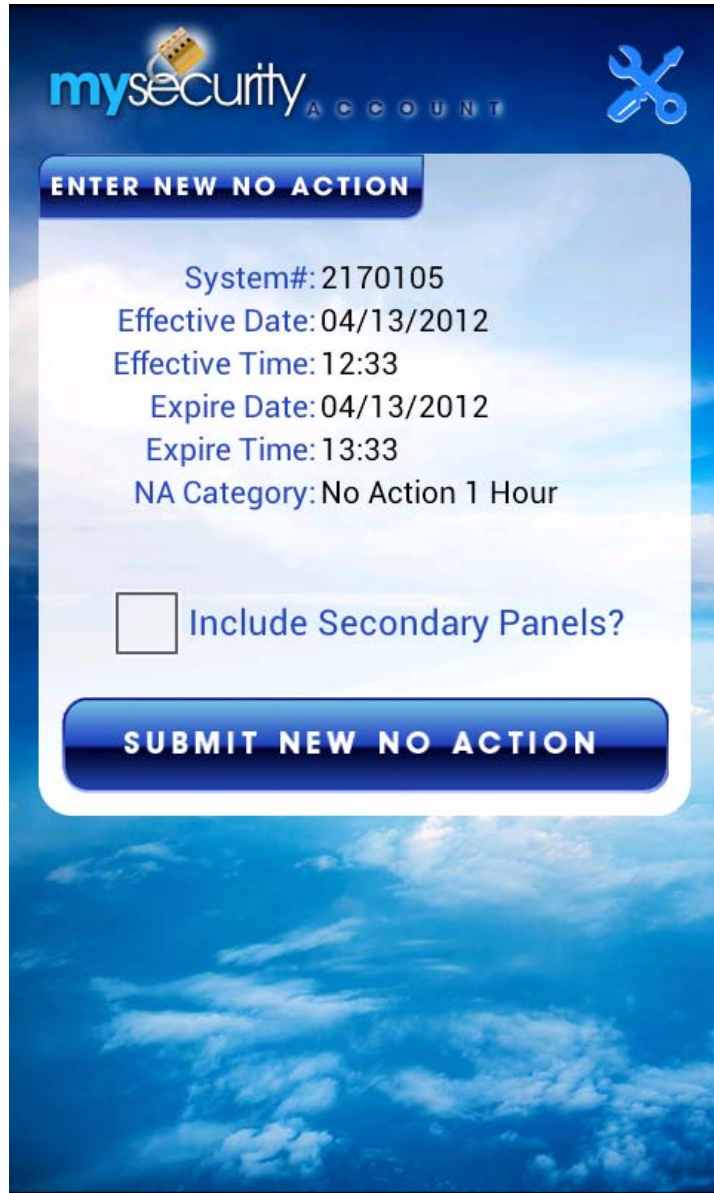
No Action 2 Hours

No Action 4 Hours

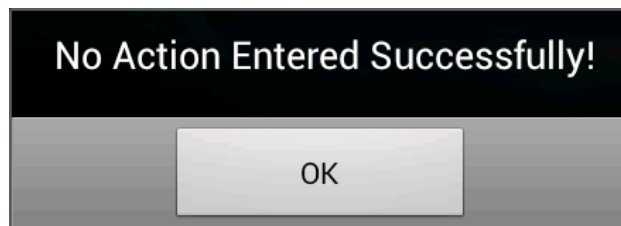
No Action 8 Hours

Verifying New No Action Times

The times for the no action category that was selected are returned so the user can verify that they are correct. If the system has a secondary transmitter, then by checking the 'Include Secondary Panels' checkbox, that device will also be included in the No Action.

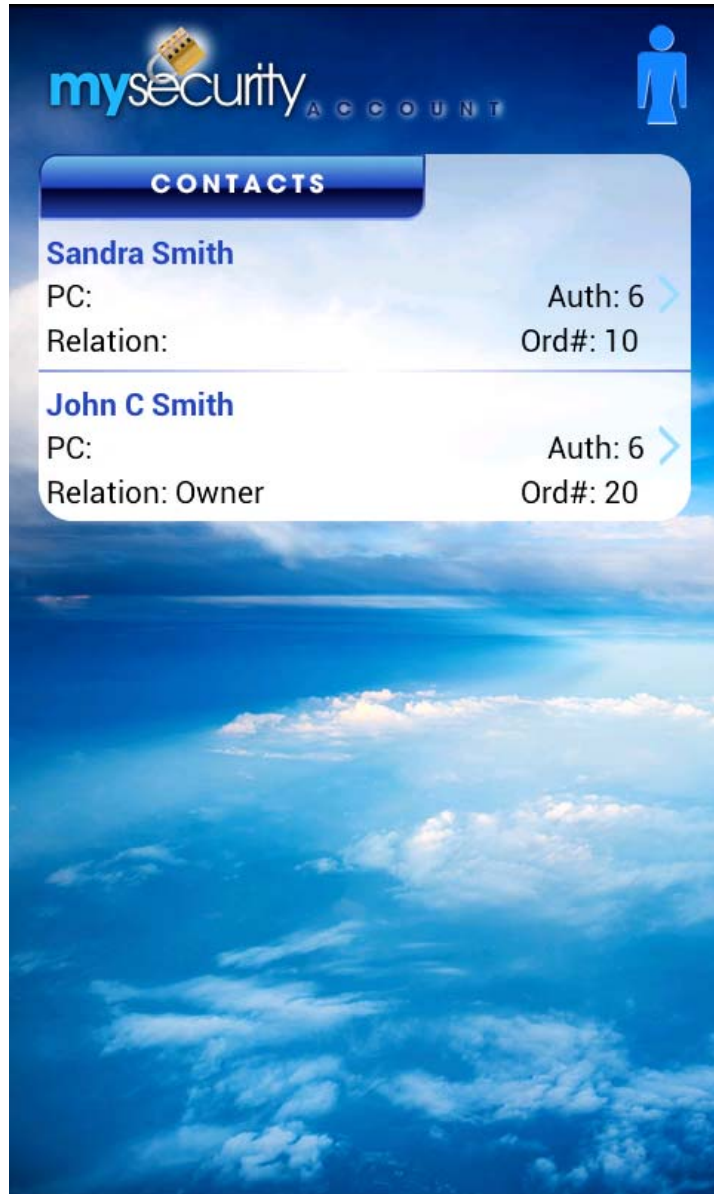


The screenshot shows a web interface for 'mysecurity ACCOUNT'. At the top left is the logo with a padlock icon, and at the top right is a wrench and screwdriver icon. Below the logo is a blue button labeled 'ENTER NEW NO ACTION'. The main content area displays the following information: System#: 2170105, Effective Date: 04/13/2012, Effective Time: 12:33, Expire Date: 04/13/2012, Expire Time: 13:33, and NA Category: No Action 1 Hour. Below this information is a checkbox labeled 'Include Secondary Panels?'. At the bottom of the form is a large blue button labeled 'SUBMIT NEW NO ACTION'.



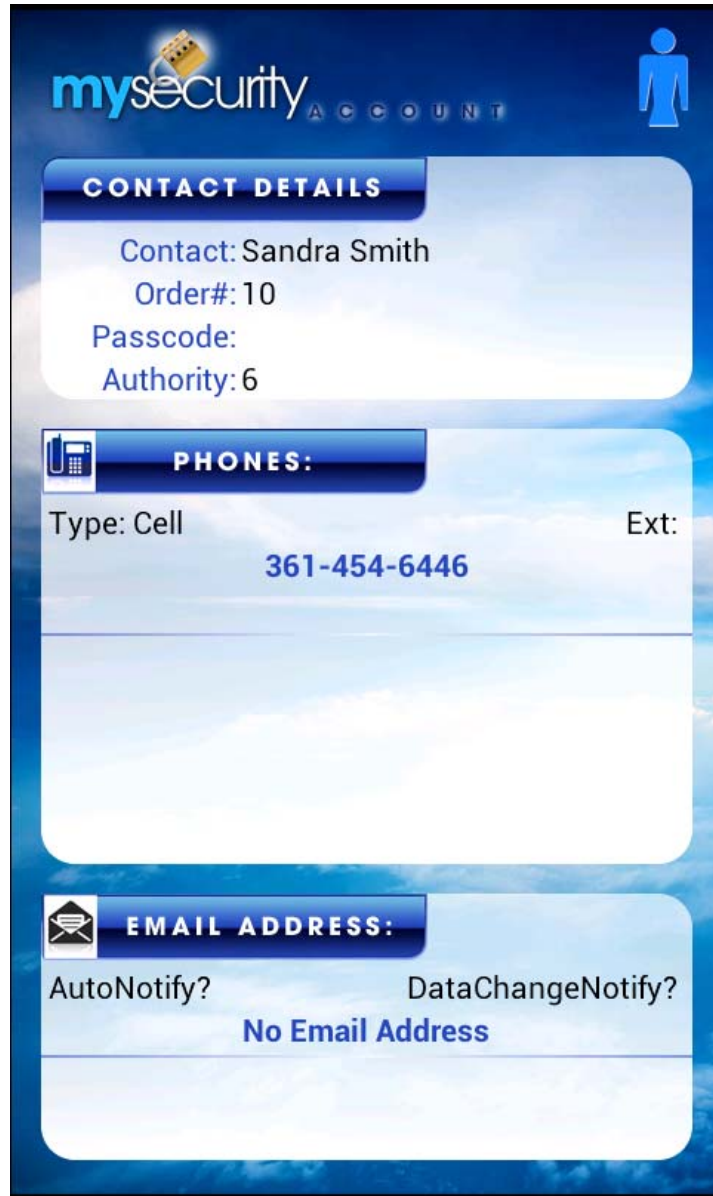
Contacts


The contact screen lists all contacts for the system. Listed here are individuals that will be notified on alarms, as well as those set up with only access passcodes. Pressing on a contact will present the user with the detail screen for that contact.



Contact Details


The Contact Details screen displays a contact's information including authority level, phones, and email addresses, if they exist.




mysecurity ACCOUNT 

CONTACT DETAILS

Contact: Sandra Smith
Order#: 10
Passcode:
Authority: 6

 **PHONES:**

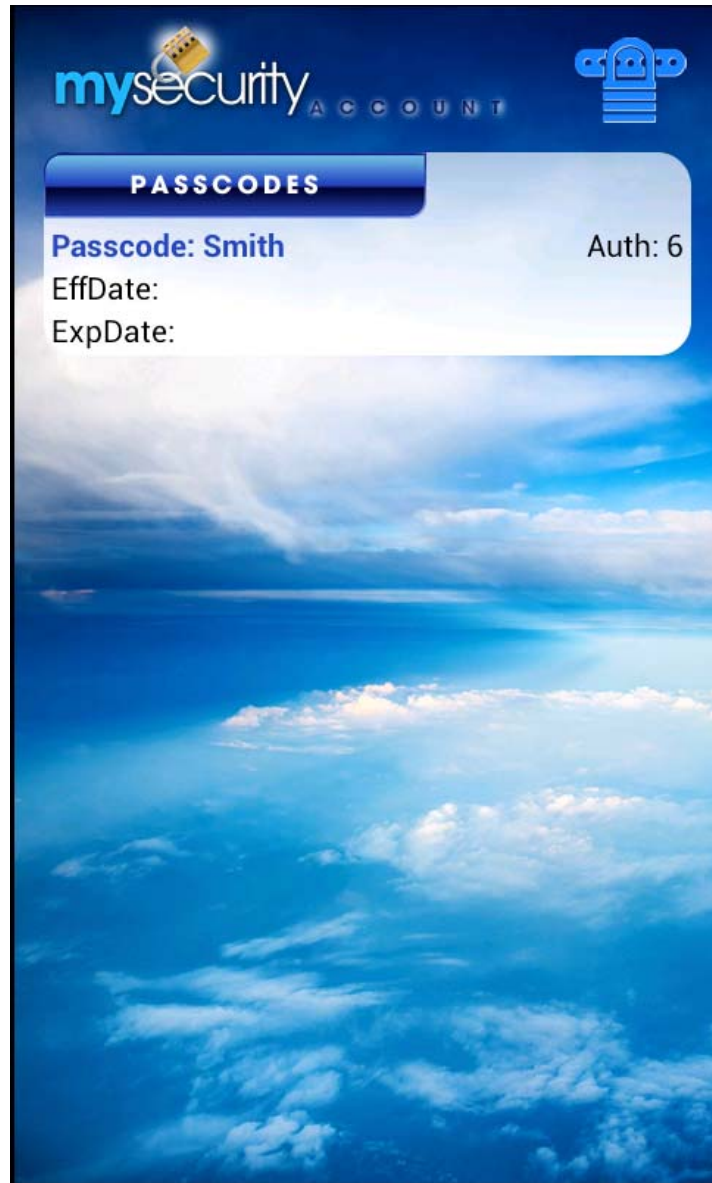
Type: Cell Ext:
361-454-6446

 **EMAIL ADDRESS:**

AutoNotify? DataChangeNotify?
No Email Address

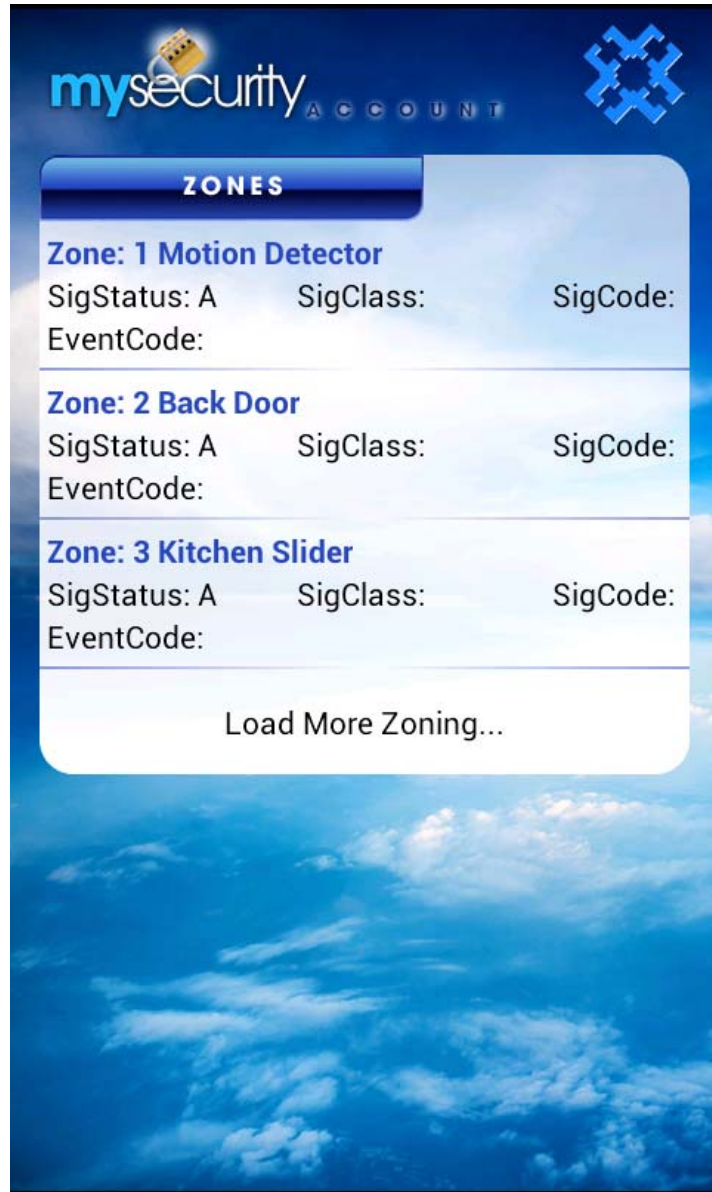
Passcodes

The Passcodes screen displays all of the system level passcodes. This screen does not include contact passcodes.



Zones

The Zones screen displays all of the sensor information installed for your system. Default definitions for your security installer are shown in italics. If there are more than 20 records, more can be loaded by pressing the 'Load More Zoning' cell at the bottom of the list.



The screenshot shows the 'mysecurity ACCOUNT' interface with a 'ZONES' header. Below the header, there are three zone entries, each with a title and four data fields: SigStatus, SigClass, SigCode, and EventCode. The first zone is 'Zone: 1 Motion Detector', the second is 'Zone: 2 Back Door', and the third is 'Zone: 3 Kitchen Slider'. At the bottom of the list is a button labeled 'Load More Zoning...'. The background of the screen is a blue sky with clouds.

ZONES			
Zone: 1 Motion Detector			
SigStatus: A	SigClass:	SigCode:	EventCode:
Zone: 2 Back Door			
SigStatus: A	SigClass:	SigCode:	EventCode:
Zone: 3 Kitchen Slider			
SigStatus: A	SigClass:	SigCode:	EventCode:
Load More Zoning...			

Equipment

The Equipment screen displays all of the detailed information regarding the alarm panel installed at the location. Panel status is also displayed on the lower portion of the screen. If the system has multiple system numbers (transmitters) then pressing on the panel cell will load the information for that system number.

The screenshot shows the 'mysecurity ACCOUNT' interface. At the top, there is a logo with a padlock icon and the text 'mysecurity ACCOUNT'. Below this is a blue header with the word 'EQUIPMENT' in white. The main content area is titled 'Equipment Details:' and lists the following information: Panel Type: ACRAV3000, Panel Desc: ACRON AV3000, TT Days: 1, TT Hours: 1, Failed TT Event: !TNR, Primary Sys#: (blank), Signal Format: (blank), Comm Type: (blank), and Location: (blank). Below this is another blue header with the text 'SYSTEM PANELS'. Underneath, there is a blue square icon followed by the text '2170105 Status: No Action'. The background of the screen is a light blue sky with clouds.

Quick No-Action

The Quick No Action button will place the account on No Action for one hour. The user will be prompted with the expire times for the test period. Upon pressing submit, the system will be placed on No Action for the one hour period.

